

Health & Adult Social Care  
Rough Sleeping and Supported Accommodation Service Update  
13/04/2020 – 17/04/2020

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Covid-19 presents one of the biggest challenges our community has faced. Please accept our sincere thanks for your leadership, and the amazing work that you and of your staff are doing, in what is and will continue to be a highly challenging period. Please share this with your team or anyone else in need of this information.

### Monthly and Quarterly Reporting on Hold

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Due to the impact the COVID-19 pandemic is having on agencies monthly and quarterly reporting is on hold for the current quarter and possibly next quarter up to July. Contact your Commissioning Officer if you have any questions.

### Need Volunteers?

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We know how hard you are working to support people under your care and want to be able to help your staff to continue to do a great job in very difficult circumstances. There are volunteers that really want to help and so that we can match those volunteers to services please can you let us know the following:

- What tasks could volunteers do to help the people that you support (food preparation / food delivery, medication collection, etc.)?
- What tasks could volunteers do to help your staff (shopping, technical support to set up communication for residents & families, administration, making refreshments for staff, or meal delivery, etc.)?

We know this is more difficult where no visitors are allowed so please feel free to think creatively about how volunteers could assist.

It should be noted that we have not done thorough checks and you'll need to take responsibility for ensuring that someone referred to you meets your needs and standards of behaviour, etc.

We know there may be other requests that have been sent out, this request is specific to Homeless & Rough Sleeping providers. Please complete the following survey to let us know what tasks and activities you need support with. We will do our best to identify people that could assist.

<https://www.smartsurvey.co.uk/s/BHCCVolunteerSurvey2020/>

### British Sign Language – How to Get Help During the Pandemic

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A video in BSL for those that need information about getting help during the pandemic.

<https://new.brighton-hove.gov.uk/coronavirus-covid-19/bsl-how-get-help-during-pandemic>

### Public Health England – Guidance on Using PPE

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Includes information and guidance on the use of personal protective equipment (PPE) for non-aerosol generating procedures (APGs). Please share this with your teams.

<https://www.gov.uk/government/publications/covid-19-personal-protective-equipment-use-for-non-aerosol-generating-procedures>

## New Healthwatch Wellbeing Service

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Attached to the email is the service description for the new Healthwatch Wellbeing Service, which now supports all adults that are discharged from Brighton and Sussex University Hospitals Trust (BSUH) hospitals who live in Brighton & Hove. It went live late last week and is now regularly supporting the Hospital Discharge Hub.

## Coronavirus Act 2020

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I know there are questions about what staff can do about calling police if a patient with COVID-19 is refusing to self-isolate – therefore a potential risk to others.

There is no simple answer, however the most pragmatic option to follow is where there is a clear risk to life, the police should be contacted as would usually be the case in similar circumstances.

If the request for policing assistance is related to the coronavirus health protection act there are some clear parameters relating to public health leading and requesting police support. Attached to the email is the advice and guidance police have received from the National Police Chiefs Council and the College of policing to assist in NHS/ PHE decision making process. This may help to better understand the process.