

Community Works Representative Feedback and Communication Form

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| Your Name | Lorraine Prince |
| Your Organisation | Community Works |
| Name of Partnership Meeting | Integrated Homeless Board |
| Name(s) of other reps that attended | Other voluntary sector attendees: BHT, CRI, Equinox |
| Date & time of meeting | 19 November 2014 |

This board brings together key stakeholders in planning the 'homeless workstream' of Better Care (also known as integrated frailty care). Key points from the meeting:

- Mark Hourston has moved on from Better Care Programme Manager post.
- The Better Care Plan for the city has now had final approval, both homeless and wider. A spreadsheet was circulated with the timings/milestones and I picked up a printed copy if you need to see it let me know.
- Pavillion Partnership substance misuse contract (Cranston), due to commence 1st April, is still looking for premises and there are concerns about staff leaving in the meantime.
- Housing Related Support tendering specific services for accommodation and 'difficult to move on'. Confirmed Housing First contract will be re-tendered in next round.
- Modelling work with Morley St surgery, for a large outreach multi-disciplinary team. Suggesting increased capacity for GPs, nurses and seconded Social Workers, etc. Also suggesting increase to mental health homeless team to start to cover hostels. Still considering co-location with other services.
- Proposal for record sharing to require double patient consent, once to GP to open up the record, and once from the 3rd party to access it.
- Model includes 'engagement workers' but still fluid what this will mean, who will employ, keen to work with/build on what's already there e.g. support workers and key workers, adding capacity to that.
- Move from being setting/location based, to being led by individual needs, wherever they are in the city.
- Question raised of whether to develop outreach for travellers, or continue present provision (Morley Street works with people who have no fixed abode). I offered to link up with FFT to input, in particular their reports commissioned by the CCG around traveller communities needs and attitudes to integrated care, and to record sharing.
- Tensions to consider:
 - o When people move on from homeless services: this could be an interruption to their progress Vs pros of breaking ongoing identity as 'homeless' and moving into mainstream services.
 - o Improving support to people who rough sleepers team may seek to 'move on' from the city could conflict. Working more closely together can reduce mixed messages and help to identify the barriers for individuals.
 - o What do we do with people who have 'no recourse to public funds' (who may tend to go to A&E at present). Working closely with Brighton voices in Exile and FFT to address this.